

Agency Pro FAQs

What is Agency Pro?

Agency Pro is online database software (designed and managed by Agency Pro Software, Inc.) specifically geared toward the professional acting and modeling industries. It allows us here at Erica Arvold Casting to keep your professional information in a centralized electronic format so that we can more quickly and efficiently provide that information to the directors and producers we work with.

Is activating my account required to register?

No, you will have a free basic not-active account for the lifetime of your registration that includes 2 photo slots, all information entry including resume, contact, physical information, and full search visibility to us based on the information on your account.

Why should I pay to activate my account in your database?

Activation can bring you a number of marketing tools like printable materials, public website links, and you can add audio or video slot uploads to your account once you activate. All transactions go to AgencyPro Software directly.

Is there an additional cost for audio or video?

Yes, there is a one-time fee of \$40/slot to activate a slot and then the slot is available for uploading for the lifetime of your account with no additional costs for switching out photos. All transactions go to AgencyPro Software directly.

Why do I have to type in my resume instead of uploading?

You type in your resume information so that it is all keyword searchable for us and it looks professional in our template and we can easily locate the information by the organized sections. If you have a word document you can copy/paste or drag and drop each field entry. Contact AgencyPro Support for assistance with entering your resume at (800) 480-4166.

Do I still need to register with you if I already have an AgencyPro account with another casting company or agent?

YES! Each AgencyPro database is private. If you wish to be considered for our projects you must have at least the free basic account in our system so we can locate you in our searches!

What if I am having technical problems with my account?

Please call the Agency Pro help department at (800) 985-9147.

